

Crockfords Retains Forbes Travel Guide 5 Star Award for the Sixth Consecutive Year

Genting Highlands, 19 February 2024 – Crockfords at Resorts World Genting (RWG) has once again been lauded as one of the world’s most outstanding hotels and properties by retaining its 5-star rating with the Forbes Travel Guide, making it the sixth consecutive year of the hotel securing this acclaimed award.

The very embodiment of luxury, Crockfords is the only hotel in Malaysia to receive the prestigious 5 Star accolade and among only 340 luxury hotels and properties worldwide conferred with this acclaimed recognition. This distinction of being ranked among the world’s best luxury hotels affirms Crockfords’ status as a purveyor of luxury staycations and undisputed leader in unparalleled, personalised guest experiences.

Additionally, from the list of 1443 worldwide properties ranked by the Forbes Travel Guide this year, RWG properties, Genting Grand emerged as a Forbes 4 Star Property and Highlands Hotel as a Forbes Recommended Property, making it the seventh year these hotels have upheld their respective recognitions.

Forbes Travel Guide (FTG) verifies luxury and is the only independent global rating system for luxury hotels, restaurants and spas worldwide. Evaluated rigorously against 900 exacting standards by FTG’s expert inspectors, a hotel must offer exceptional guest experience and services in order to qualify for a 5 Star rating. Among the criteria include flawless attention to detail and a passion for exacting standards in personalised services, all of which Crockfords exceeded expectations in demonstrating service par excellence.

Perched upon the cool highlands amidst the bright lights of the renowned hospitality and entertainment hub that is Resorts World Genting, Crockfords is Malaysia’s swankiest hidden gem and the very epitome of luxury and grandeur with sleek interiors inspired by posh London mansions.

The elegant hotel boasts unobstructed scenic views of the surrounding rainforest and mountainous landscape in all of its 177 rooms comprising 3 Villas, 19 Signature Suites featuring three unique themes, 13 Junior Suites and 142 Superior Rooms. Exuding a modernistic feel of luxury, all Crockfords suites feature in-room private steam bath and luxurious Greek Calacatta marble restroom fixtures, designed exclusively for Crockfords. State-of-the-art technology is also embedded in the rooms to ensure ease and comfort at the touch of a button.

Upon arrival, guests are welcomed by doormen and butlers into a spacious, lavishly-furnished lobby resplendent with gold tree fixtures, luxurious marble furnishings and magnificent sculptures and art exhibits that exude class and an inimitable style.

But what distinguishes Crockfords from other hotels is its bespoke, distinctive and impeccable hospitality that is second to none. Embedded in its DNA and its very reason for being, Crockfords promises a carefully tailored guest experience and intuitive guest care according to needs and preferences.

From offering ginger tea which is known for its health benefits especially for elderly guests to providing kid amenities such as toys for guests' children, guests of all ages can expect an attentive and meaningful engagement with Crockfords' exemplary employees who are readily available around the clock to go above and beyond guests' expectations.

"We are indeed thrilled to once again be acknowledged by Forbes Travel Guide as a world-class luxury hotel on par with some of the very best in the world," said David Leung Ming Sum, Vice President of Hotel Operations, Resorts World Genting.

"Crockfords' raison d'être is to delight and exceed guests' expectations on all service points. Our staff delve deep and are highly skilled at pushing the envelope to deliver unique and memorable experiences of the highest hospitality standards for our guests," he added.

For more on Crockfords and the latest updates and happenings at Resorts World Genting, please visit rwgenting.com.

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About Genting Malaysia

Genting Malaysia is one of the leading leisure and hospitality corporations in the world. Listed on Bursa Malaysia with approximately RM16 billion in market capitalisation, Genting Malaysia owns and operates major resort properties including Resorts World Genting (RWG) in Malaysia, Resorts World New York City (RWNYC), as well as Resorts World Catskills (RW Catskills) and

Resorts World Hudson Valley (which are 49%-owned via an associate company), in the United States (US), Resorts World Bimini (RW Bimini) in the Bahamas, Resorts World Birmingham (RW Birmingham) and over 30 casinos in the United Kingdom (UK), and Crockfords Cairo in Egypt. Genting Malaysia also owns and operates two seaside resorts in Malaysia, namely Resorts World Kijal in Terengganu and Resorts World Langkawi on Langkawi island.

With about 10,500 rooms across seven distinct hotels, RWG is Malaysia's premier integrated resort destination. The resort also features wide-ranging leisure and entertainment facilities, including gaming, theme park and amusement attractions, dining and retail outlets, as well as international shows and business convention facilities. Genting SkyWorlds, a first class, world-class theme park, is a key attraction in augmenting RWG's integrated entertainment line-up. Additionally, Genting Highlands Premium Outlets (a joint venture between Genting Plantations Berhad and Simon Property Group) at the mid-hill, further complements RWG's extensive premium offerings and exemplifies its position as a leading provider of leisure and entertainment in the region.

Genting Malaysia is a member of the Genting Group, one of Asia's leading and best-managed multinational companies. The Genting Group is led by Tan Sri Lim Kok Thay, a visionary entrepreneur who has successfully established the Resorts World brand as a leader in the leisure and hospitality sector in Malaysia, Singapore, the US, the Bahamas and the UK. Tan Sri Lim Kok Thay also has significant investments in other industries globally including oil palm plantations, property development, power generation, oil and gas, cruise and biotechnology.